


What I do

I use my years of experience and skills to provide full support for systems and to build and elevate teams. I manage and empower those I work with through coaching and proven solutions

The last decade of my employment

◆ **WesternIT.com** as Team Lead
Since 2012 supporting over 200 companies as an MSP. Offering next tier support for businesses with IT staff or providing complete support in place of one.

◆ **Ramkey.ca S.E.T. Installations Inc.** as Lead Tech London
Project design and management of Data and Telecom services for commercial and premium residential.

 See full experience on LinkedIn
<https://www.linkedin.com/in/scott-vp-bruder/>

Why companies respect what I do

Bringing technology together and making it usable

I work on behalf of my customers with their many software and hardware vendors. I act as a translator and integrator so that businesses can perform their jobs while making use of their resources. I assist in training and projects that require an understanding of the business's needs.

How customers see it: Our staff have the tools and resources they need and our operating budget requirements have been lessened.

Finding solutions for problems that seem futile

I listen to the issues of businesses and break them down into individual problems. I review and design simplistic and effective solutions using proven standards. I integrate them with existing systems and procedures to provide a logical sustainable procedure.

How customers see it: We have been able to tweak what our staff are doing and we are finding our production has gone up with little opposition.

Assigning tasks to people and not people to tasks

I work directly with customers and my teams. I teach in a hands on manner. I watch closely to find what tasks people are good at and help strengthen other abilities. I will take a project and delegate its parts playing on the skillsets of those involved. I keep customers involved and informed.

How customers see it: When I bring Scott and his team in on a project, there are still things for me to do, I know what's going on and the job is always done inside of time frame.

TL; DR

Top Strengths

Building teams to complete complex Data and Telecom service, design, and installations

Motivation factors

Stability and advancement of skills and strong business relationships

Values

Quality and equality, the pride of a job well done and the ability to see my teams succeed

Applicable interests

The history of new technology and retro-tech
Puzzles and troubleshooting

Key skills

Internal and external training
Teambuilding and coaching
Quality control and inspections
Networking and Windows domains
Low voltage and telecom systems
Design and documentation
Troubleshooting

Engage with me

Show me a Solution, I would like to work with you to grow and refine it. Or if needed replace it with something better.

Ask me about:

Connecting people to resources
Connecting Technology in effective ways
Finding gremlins in existing setups
Elevating knowledge of teams and customers